



# Employee Injury Assist

## Compensation for Occupational Injuries and Diseases Act

### Are you compliant?

- Non compliance with COIDA regulations is a **criminal offense**
- We will **assist you with your registration** with COIDA, RMA or FEM and provide you with a certificate of good standing
- We will **assist you with your annual declaration** and ensure that the tariffs you are paying are in line with your industry type and claims history

### Have you experienced?

- Long **delays in responses** from COIDA?
- Medical facilities that **won't accept COIDA patients**?
- Large **upfront deposit payments to guarantee emergency medical treatment** in the event of an employee being injured whilst on duty?
- **Delays in receiving your refunds** from COIDA?



### We will assist you with:



24 Hour Emergency Call Center, providing assistance and access to emergency Transportation and Hospital Guarantees



Reporting your occupational injuries and diseases to the Compensation Fund; RMA or FEM



End to End management of your Injury on Duty Claim



Completion and submission of all required documentation pertaining to the injury



Submitting all medical reports



Claiming for days booked off work



In hospital case management



Ensuring the settlement of medical service provider costs



Arrange for the Final Medical Assessment of the injured employee, to ascertain the level of permanent disablement



Arranging for rehabilitation and reskilling of your injured employee where necessary



Assistance with social integration of the injured employee following the injury



Training provided to staff members who will be assisting with emergencies in the work place, so that they know who to call in the event of a serious injury



We will provide you with a list of medical service providers in your area that accept injury on duty patients, without any upfront payments

### Customer Service

Tel: 010 025 9800

Email: [InjuryAssist.SpecialistA&H@santam.co.za](mailto:InjuryAssist.SpecialistA&H@santam.co.za)



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