

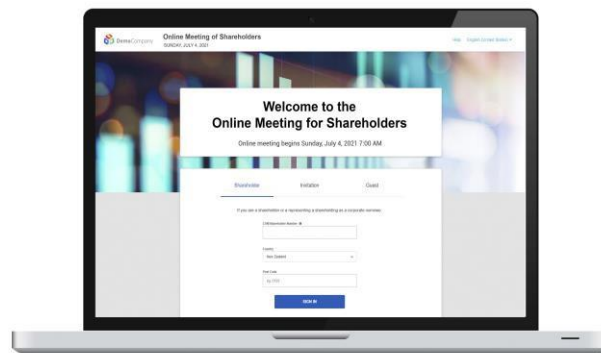
# HOW TO PARTICIPATE IN OUR VIRTUAL (HYBRID) 2025 AGM

## Attending Santam Limited's 2025 AGM online

Our virtual 2025 Annual General Meeting ("the meeting") provides you with the opportunity to participate online, using your smartphone, tablet or computer.

As a shareholder, you will be able to view a live webcast of the meeting, ask questions and submit your votes in real time.

You will need the latest versions of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.



Please visit <https://meetnow.global/za>



### Access

- ✓ Access the online meeting at <https://meetnow.global/za>, and kindly select the applicable meeting from the drop-down option.
- ✓ Click "**Join Meeting Now**".

#### IF YOU ARE A SHAREHOLDER:

- ✓ Select '**Invitation**' on the login screen and enter the applicable information included in the email that you have received from [noreply@computershare.com](mailto:noreply@computershare.com).
- ✓ Accept the Terms and Conditions and click "**Continue**".

#### IF YOU ARE A GUEST:

- ✓ Select "**Guest**" on the login screen.
- ✓ As a guest, you will be prompted to complete all the relevant fields – i.e. including your title, first name, last name and email address.
- ✓ Please note, guests will not be able to ask questions or vote at the meeting.

#### IF YOU ARE A PROXY HOLDER:

- ✓ You will receive an email invitation the day before the meeting to access the online meeting.
- ✓ Click on the link in the email invitation from [noreply@computershare.com](mailto:noreply@computershare.com) to access the meeting.



### Contact

- ✓ If you have any issues or difficulty with accessing the website, you are welcome to email [proxy@computershare.co.za](mailto:proxy@computershare.co.za).



### Navigation



- ✓ When successfully authenticated, the home screen will be displayed.
- ✓ You can watch the webcast, vote, ask questions, and view the meeting materials in the "Documents" folder.
- ✓ The image highlighted blue, indicates the page you have active.
- ✓ The webcast will appear and begin automatically once the meeting has started.



### Voting

- ✓ Resolutions will be put forward once voting is declared "open" by the Chair. Once the voting has opened, the resolution and voting options will appear.
- ✓ To vote, simply select your voting direction from the options shown on screen. You can vote for all resolutions at once, or by each resolution.
- ✓ Your vote has been cast when the green tick appears.
- ✓ To change your vote, kindly select "**Change Your Vote**".



### Q&A

- ✓ Any eligible Shareholder/Proxy attending the meeting remotely, is eligible to ask a question at the meeting.
- ✓ Please select the "**Q&A**" tab and type your question into the box at the bottom of the screen and press "**Send**".