

Santam Corporate Property (Pty) Ltd

Complaint form

ATTENTION: The Complaints Dispute Facilitator
Suite 354, Private Bag X51, Bryanston, 2021
E-mail: Paula.DoRoque@santam.co.za

Name of insured:
Postal address:
Physical address:
Telephone number:
E-mail: Client reference number:

I have read and understand Santam Corporate Property (Pty) Limited's Complaints Policy.

Please indicate by ticking the appropriate box the type of complaint

- The complaint must relate specifically to a financial services (advice and/or intermediary service) rendered by Santam Corporate Property (Pty) Limited or any of its representatives.
- Santam Corporate Property (Pty) Ltd or its representative has contravened or failed to comply with any provision of the FAIS Act, and as a result thereof, the complainant has suffered or is likely to suffer financial prejudice or damage.
- Santam Corporate Property (Pty) Ltd or its representative has willfully or negligently rendered a financial service to the complainant which has caused prejudice or damage to the complainant which is likely to result in such prejudice or damage.
- Santam Corporate Property (Pty) Limited or its representative has treated the complainant unfairly.

Summary of complaint (Please provide all relevant information)

Please attach copies of all relevant documentation.

Number of pages attached:



Other relevant information

Signature of complainant:

Capacity:

Date:

Complaints resolution reference number: