

Takealot Voucher campaign Terms and Conditions

Terms and Conditions applicable:

- This campaign/promotion is open to all South African residents that are 18 (eighteen) years and older, residing in South Africa, who are in possession of a valid identity document, passport, or other documentary proof of South African residency.
- By participating in this campaign/promotion, you agree to these Terms and Conditions.
- This campaign / promotion only applies to Santam Limited (“Santam”) personal lines products.
- This campaign/promotion only applies to new business.
- This campaign/promotion will run until 31 July 2026.
- The Takealot voucher offer will only apply if the participant shares their existing policy schedule from their current insurer with Santam, reflecting their current premium for the cover quoted on.
- Should the participant’s existing policy schedule be up for renewal within 60 days from the date of requesting the quote, the renewal/updated policy schedule reflective of the updated premium should be submitted for comparison.
- Santam will quote on a like for like basis to ensure that the quoted items, types of cover on the quoted items and excesses, are comparable to the existing cover held by the participant, in order to enable Santam to compare premium.
- Subject to the above terms being met where Santam cannot match the participant’s current premium, the participant will be eligible to be issued with a Takealot voucher.
- Takealot vouchers will be issued to eligible participants within 5-7 working days from the day which the participant completed the quote with Santam, provided that Santam has received the existing policy schedule within 2 days from the day that the participant was in contact with Santam.
- The Takealot vouchers will be shared digitally via SMS and can be redeemed via the link supplied.
- Vouchers are not transferable to another person’s details not reflected on the existing policy schedule.
- Santam’s decision to issue the Takealot vouchers to eligible participants does not rely on the taking up of a Santam policy.
- By participating in this campaign/promotion, participants consent to the processing of their personal information by Santam and its service providers, insofar that it is necessary to give



effect to the campaign/promotion. Protecting participants' personal information is important to Santam. For more information, please refer to the Santam Privacy Notice [hyperlink to actual link/page] on www.santam.co.za

- Santam is entitled to change or terminate the campaign/promotion without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree to waive any rights that they may have in respect of this campaign/promotion and acknowledge that they will have no recourse against Santam, its suppliers, or agents.
- Any violation or attempted violation of any of these Terms and Conditions, or any participant who acts or has acted in a dishonest or unethical manner to gain a benefit under this promotion/campaign, will result in immediate disqualification of the participant. Any reward issued will be forfeited and/or reversed and/or returned to Santam upon request.
- A copy of these rules can be found on the following website www.santam.co.za
- Neither Santam, its agents, service providers, suppliers, associated companies, nor any directors, officers, or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential, or otherwise arising from any cause whatsoever, which may be suffered by the participant.

The following are not eligible for the campaign / promotion:

- Directors, members, partners, agents, employees or consultants of Santam and/ or any of their associated or affiliated companies and/ or agencies or any supplier of goods or services in connection with a campaign/promotion and
- the spouse, life partner, business partner or associate, or the natural or adopted parent, child or sibling, of any person specified in the above.
- Existing Santam clients.
- Any person who requests a commercial quote.
- Participants who have not produced a qualifying active personal insurance policy schedule.
- Any person who has an existing Santam quote that was issued prior to the publication date of these Terms and Conditions is ineligible to participate in this campaign/promotion.
- Any person who has had a policy cancelled by Santam or any other insurer.
- Any person who does not meet the underwriting criteria established by Santam.

***Terms and Conditions are subject to change at any time at the discretion of Santam*.**